



FREQUENTLY ASKED QUESTIONS

Assessments and Appeals

Question 1. [What if I am assessed by the Claims Administrator to be Ineligible? Can I appeal?](#)

Yes, you can appeal. If you file a claim and your claim is assessed, and if your claim is determined to be ineligible by the Claims Administrator, upon receipt of your Notice of Ineligibility, you will have 90 days to provide additional documentation to the Claims Administrator who will then consider the additional documentation and potentially reassess your Claim as Eligible or remain as Ineligible.

Question 2. [What if I believe my compensation calculated is not correct? Can I appeal?](#)

Yes, you can appeal. If you believe your compensation has not been correctly calculated, you will have 90 days to provide additional documentation to the Claims Administrator who will then consider the additional documentation and potentially reassess your calculated compensation. The following are areas that you may believe were incorrect in calculating your compensation:

- The CFS Agency that was responsible for your care.
- The number of months you were in care.
- The CSA Base Amount used for your compensation calculation.



Children's Special Allowance Settlement

Flette and Lavallee

Claims Administrator
Information Line

EXCHANGE GROUP >>

204-947-7101 or 1-844-947-7101
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Question 3. What role does the Reconsideration Committee play?

The Reconsideration Committee helps the Claims Administrator review any appeals or late claims submitted after the Claims Registration Period has ended. The committee consists of five members, including representatives from CFS Agencies, the Claims Administrator, and Class Counsel. The committee reviews each appeal and makes recommendations to the Claims Administrator, who then makes the final decision.