



FREQUENTLY ASKED QUESTIONS

CFS Agencies Assistance

Question 1. [Who can help me fill out and submit a CRF?](#)

All the CFS Agencies will be provided with financial support to assist potential Claimants in completing the Claims Registration Form.

In addition, the Claims Administrator will be able to assist you in completing the Claims Registration Form.

Question 2. [Do I have to contact my CFS Agency to find out when and where I was a Child-in-Care?](#)

No. After you complete and submit the Claim Registration Form, the Claims Administrator can obtain your CFS Agency information.

You can complete the Claims Registration Form with where you think you were and when a Child-in-Care, or there will be a Checkbox that states you are not sure.

The Claims Administrator will cross reference the other information on your Claims Registration Form to CFS Agency information to determine where and when you were a Child-in-Care.

If the Claims Administrator needs additional information from you, the Claims Administrator will contact you directly.



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Question 3. What are Special Advisory Boards?

There are three Special Advisory Boards — Northern, Southern, and General CFS Agencies — created to provide guidance to the Claims Administrator. The Boards help develop strategies to locate Class Members, provide recommendations on additional documentation for eligibility, and ensure consistent communication across different regions. The Boards also assist in identifying vulnerable claimants to ensure secure distribution of funds.